

A background image of a smiling man wearing a headset, with a blue overlay on the left side.

Transforming Business Communications

NUSO UCaaS (Unified Communications as a Service) is a cutting-edge platform designed to unify voice, video, messaging, collaboration, and mobility into one seamless solution.

Whether a SMB or an Enterprise, organizations can rely on NUSO to empower communications with flexibility, scalability, and cost efficiency.

Why Choose NUSO?

NUSO offers a comprehensive suite of communication tools designed to meet the needs of modern businesses. The platform provides access to advanced technology without complexity, enabling increased productivity, improved collaboration, and substantial cost savings. With the built-in reliability of a carrier-grade platform, all NUSO solutions are built for growth and adaptability.

- **Feature-rich platform**
- **Unmatched scalability**
- **Rapid deployment**
- **Reduced operational costs**

Unify, simplify, and amplify communications capabilities with NUSO.



844-GET-NUSO



contact@nuso.cloud

Core Features

Best-in-Class UX & CX Features

Reliable, crystal-clear voice communication remains the backbone of any business. NUSO delivers a robust calling experience enhanced with productivity tools that streamline operations and improve the customer experience.

- **HD Voice Quality**
- **Voicemail-to-Email**
- **Auto-Attendant & IVR**
- **Call Queuing**
- **Contact Center solutions**
- **Call Recording & Analytics**

Video Conferencing

Businesses can stay connected with colleagues and clients regardless of location. NUSO's conferencing tools provide an immersive, professional meeting experience—accessible directly from the browser.

- **High-definition video meetings**
- **Screen sharing & collaboration tools**
- **Browser-based (no downloads required)**

Messaging & Chat

Internal communication is simplified with real-time chat and collaboration tools. NUSO enables quick discussions, group chats, and file sharing, boosting team productivity and cohesion.

- **Instant messaging**
- **Team collaboration spaces**
- **File sharing & presence indicators**

Mobility

Modern workforces need the flexibility to operate from anywhere. NUSO's mobile and softphone support ensures uninterrupted communication across all devices.

- **Mobile app for iOS and Android**
- **Softphone support**
- **Seamless handoff between devices**



Empower Your Workforce

Connect distributed teams and remote workers in a single, unified platform.

Video Conferencing

NUSO equips businesses, from SMBs to Enterprise, with a centralized communications hub that adapts to the way modern teams work. It enhances collaboration, secures sensitive information, and connects workflows with tools that integrate directly into existing business systems.

- **Enhanced productivity and collaboration**
- **Secure communications**
- **Flexible licensing options**
- **Integration with CRM and business tools**
- **Centralized management dashboard**

Analytics, Security & Support

Insightful Analytics

NUSO provides detailed insights into system performance and usage trends. With customizable dashboards and real-time data, organizations can make informed decisions that optimize communication strategies.

- **Real-time call data**
- **Usage reports and trends**
- **Customizable dashboards**

Enterprise-Grade Security

Data protection is a top priority. NUSO implements best-in-class encryption, compliance frameworks, and access controls to ensure communications remain secure and private.

- **Encrypted communications**
- **Role-based access control**
- **Compliance with industry standards (HIPAA, GDPR, etc.)**

Responsive Support

From onboarding to ongoing success, the NUSO Support team offers dedicated assistance to every Partner and Customer, regardless of size. Organizations benefit from 24/7 support, training resources, and account management to ensure their UCaaS experience meets expectations.

- **24/7 technical support**
- **Dedicated account management**
- **Comprehensive documentation & training**



Features Overview

NUSO Unified Communications as a Service provides a robust suite of features. These capabilities form the backbone of a reliable, scalable, and secure communications platform for service providers and enterprises alike.

Communication & Calling

- HD Voice & Video
- Voicemail-to-Email
- Auto-Attendant & IVR
- Call Routing & Hunt Groups
- Call Recording & Archiving
- Conferencing Bridge
- Presence & Instant Messaging
- Web-based Softphone
- Mobile App (iOS & Android)
- Click-to-Call/Click-to-Chat
- Contact Agent & Supervisor

Administration & Integration

- Multi-tenant Architecture
- Role-Based Access Control
- API Integrations
- CRM Integration
- Customizable Portals
- Real-time Analytics
- Integrated Billing
- Centralized Management
- Device Provisioning
- HIPAA & GDPR Compliance

Experience NUSO Unified Communications

A growing community of providers and enterprises worldwide leverage the power of NUSO to elevate their customer experience, streamline their operations, and future-proof their communications infrastructure.

Contact Us Today



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